The Active Research Methods Project Policy on Software Training

ARM Lab personnel are able to answer questions regarding software and other lab tools. If you have more in depth training needs that go beyond basic questions, you are encouraged to pursue training courses offered through the ARM Lab or other entities. Many of the programs have built-in tutorials that can help.

For example, NVIVO has 8 tutorials:

ARM Lab personnel are NOT expected to provide training in software of hardware for lab users.