

REBECCA J. ERICKSON
CURRICULUM VITA

Personal Information

Office Address: Department of Sociology
The University of Akron
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Hudson, Ohio 44236
(330) 342-0386

Education

- Ph.D. Sociology. Washington State University, Pullman, Washington. May 1991.
Dissertation Title: *When Emotion is the Product: Self, Society, and (In)Authenticity in a Postmodern World.*
- M.A. Sociology. Washington State University, Pullman, Washington. May 1986.
- B.A. Psychology. Indiana University, Bloomington, Indiana. May 1984 (Graduated summa cum laude; inducted into Phi Beta Kappa in junior year).

Areas of Research Interest

Sociology of Emotions; Social Psychology; Work, Family, and Health; Mental Health

Employment History

- 2007-Present Professor, Department of Sociology, The University of Akron
- 2006-Present Director of Graduate Studies, The University of Akron
- 1996-2007 Associate Professor, Department of Sociology, The University of Akron
- 1991-1996 Assistant Professor, Department of Sociology, The University of Akron
- 1987-1991 Instructor/Teaching Assistant, Department of Sociology, Washington State University
- 1986-1987 Training Specialist, GMA Research Incorporated, Walnut Creek, California.
Development and implementation of interviewer training programs, manuals, and evaluation procedures. Survey construction, leading of employee task and focus groups.
- 1984-1986 Teaching Assistant, Department of Sociology, Washington State University.

Courses Taught

Undergraduate: Sociological Theory; Contemporary Sociological Theory; Sociological Social Psychology; Social Structure and Personality; The Family; Work and Family in the 21st Century (Independent Study); Introduction to Sociology (Regular and Honor's sections); Personal Identity and Social Interaction, Marital and Sexual Lifestyles.

Courses Taught (continued)

Graduate: Sociological Social Psychology; Social Structure and Personality; Sociology of Emotions; Sociology of Work; Contemporary Sociological Theories; Graduate Pro-seminar in Sociology; Major Theoretical Developments (“Modernism, Postmodernism, and the Self”); Family Theory (Independent Study).

Awards and Honors

- 2008 Faculty Mentoring Award (voted on by the graduate students of the Department of Sociology at The University of Akron)
- 2006 Official nominee for the 2006 Rosabeth Moss Kanter Award for Excellence in Work-Family Research. Article selected (by over 40 leading scholars from 7 countries examining over 2,000 articles published in 74 leading English Language journals from North America and Europe) as one of the top 20 articles published in 2005: Erickson, Rebecca J. 2005. “Why Emotion Work Matters: Sex, Gender Identity, and the Division of Household Labor.” *Journal of Marriage and Family* 67:337-351.
- 2004 Chairs’ Outstanding Research Achievement Award, Buchtel College of Arts and Sciences, The University of Akron.
- 2003 American Sociological Association, Section on the Sociology of Emotions, Outstanding Recent Contribution Award. Rebecca J. Erickson and Christian Ritter. 2001. “Emotional Labor, Burnout, and Inauthenticity: Does Gender Matter?” *Social Psychology Quarterly* 64(2):146-163.
- 2002 Testimony before the House Subcommittee on Labor, Health and Human Services and Education, Committee on Appropriations, House of Representatives. “On Emotional Labor, Burnout, and the Nationwide Nursing Shortage.” (April 23, 2002)
- 2001 Finalist for the 2001 Rosabeth Moss Kanter Award for Excellence in Work-Family Research. Article selected (by 25 leading scholars who examined over 400 articles) as one of the top 6 articles published in 2000: Erickson, Rebecca J., Laura Nichols, and Christian Ritter. 2000. “Family Influences on Absenteeism: Testing an Expanded Process Model.” *Journal of Vocational Behavior* 57:246-272.
- 1998 Buchtel College of Arts and Sciences Outstanding Teaching Award, The University of Akron.
- 1997 Voted “Favorite Faculty Member of the College of Arts and Sciences” by the students of The University of Akron.
- 1996 Voted “Favorite Faculty Member of the College of Arts and Sciences” by the students of The University of Akron.

Invited Presentations

- 2008 Northeastern Ohio Universities Colleges of Medicine and Pharmacy, Research Methods Rounds, “Providing a Context for Care: Understanding Emotional Labor through the Use of Mixed Methods,” Rebecca J. Erickson and James M. Diefendorff, October 16.
- 2007 Robinson Memorial Hospital, Keynote Speaker, 13th Annual Nursing Research Day, April, 20, 2007.

Invited Presentations (continued)

- 2006 Purdue University, Department of Sociology and Anthropology, December 8.
- 2006 Northeast Ohio Nursing Initiative, The Center for Health Affairs, Cleveland, Ohio. Keynote Speaker, "Revisiting the Emotional Context of Care: A CAARE Project Follow-up," December 1.
- 2005 Aultman Health Foundation, Celebrating Nursing Excellence: Innovations in Practice, November 3.
- 2005 Akron Children's Hospital, 12th Annual Pediatric Nursing Conference, Mary F. Yeager Lecture. October 14.
- 2005 Kaiser San Francisco Medical Center, Nursing Grand Rounds, Invited Speaker. July 5.
- 2005 Robinson Memorial Hospital, 11th Annual Nursing Research Day, Invited Speaker. May 13.
- 2005 Greater Akron Area Emergency Nurses Association, 18th Annual Emergency Nurses Spring Seminar, Invited Speaker. "*The CAARE Project: Specifying the Emotional Dimensions of Burnout.*" May 4.
- 2005 Greater Cleveland Nurses Association, Invited Speaker. "The Emotional Context of Care: New Insights into the Experience of Burnout among Registered Nurses," February 15.
- 2004 Kent State University, Linnea Henderson Research Event, Keynote Address, "The Emotional Context of Care: New Insights into the Experience of Burnout among Registered Nurses," October 19.
- 2004 Northeast Ohio Nursing Initiative, The Center for Health Affairs, Cleveland, Ohio. Invited Speaker, "The CAARE Project: Specifying the Emotional Dimensions of Burnout," September 17.
- 2004 The University of Akron, School of Nursing, Invited Speaker, National Nurses Week Annual Breakfast, "The CAARE Project: An Update on the Emotional Dimensions of Burnout," May 10.
- 2002 The University of Akron, School of Nursing, Invited Speaker, National Nurses Week Annual Breakfast, "Providing for Those Who Care: Emotion, Burnout, and the National Nursing Shortage," May 8.
- 2001 Alpha Kappa Delta Induction, Invited Lecture, Western Kentucky University, Bowling Green, Kentucky, April 20.

Funded Research

Extramural Funding

- 2003- Emotional Labor, Burnout, and the Nationwide Nursing Shortage, Bureau of Health Professions, Health Resources and Services Administration (1 D1D HP 00004-01; #5-32850), Rebecca J. Erickson, Principal Investigator (\$494,176)

Extramural Funding (continued)

- 1996-1997 Extensions of Work, Family, and Health Grant, Ohio Urban University Program (#5-34761), Christian Ritter, Rebecca J. Erickson, Mark B. Tausig, Co-Investigators. (\$5000)
- 1995-1996 Work, Family, and Health, Ohio Urban University Program (# 5-34761), Rebecca J. Erickson and Mark B. Tausig, Principal Investigators, Christian Ritter and Beth Rushing, Co-Investigators. (\$7,530)
- 1995-1996 Work, Family, and Well-Being, Ohio Inter-Institutional Urban Research Program (# 445117), Christian Ritter and Beth Rushing, Principal Investigators, Rebecca J. Erickson and Mark B. Tausig, Co-Investigators. (\$7,550)
- 1994-1995 Work, Family, and Health, Northeast Ohio Inter-Institutional Urban Research Program (CUS# 00182), Rebecca J. Erickson and Mark B. Tausig, Principal Investigators, Christian Ritter and Beth Rushing, Co-Investigators. (\$7,500)
- 1989-1990 The Effects of Emotional Labor on Women's Psychological Well-Being and Family Functioning, National Science Foundation (SES-89 08787), Amy S. Wharton, Principal Investigator, Rebecca J. Erickson, Co-Investigator. (\$12,000)

Intramural Funding

- 2000 Specifying the Measurement of and Relationship between Emotional Labor and Inauthenticity, The University Akron, Faculty Research Fellowship (FRG#1478; 2-07441), Rebecca J. Erickson, Principal Investigator. (\$8,000)
- 1992-1993 Pursuing Methodological Precision in the Measurement of Emotional Labor and Inauthenticity, The University of Akron, Faculty Research Grant (FRG# 1224; 2-07187), Rebecca J. Erickson, Principal Investigator. (\$2,630)

Publications

Refereed Journal Articles

- 2008 Rebecca J. Erickson and Wendy J. C. Grove. "Emotional Labor and Health Care." *Sociology Compass* 2(2): 704-733.
- 2007 Rebecca J. Erickson and Wendy J. C. Grove. "Why Emotion Matters: Age, Agitation, and Burnout Among Registered Nurses." *Online Journal of Issues in Nursing* 13(1) (12 pages). Available:
<http://nursingworld.org/MainMenuCategories/ANAMarketplace/ANAPeriodicals/OJIN/TableViewContents/vol132008/No1Jan08/ArticlePreviousTopic/WhyEmotionsMatterAgeAgitationandBurnoutAmongRegisteredNurses.aspx>
- 2007 André Christie-Mizell and Rebecca J. Erickson. "Mothers and Mastery: The Consequences of Perceived Neighborhood Disorder." *Social Psychology Quarterly* 70(4): 340-365.
- 2006 Suzanne R. Slusser and Rebecca J. Erickson. "Group Quizzes: An Extension of the Collaborative Learning Process." *Teaching Sociology* 34(3):249-262.
Profiled in the *Teaching Professor*, February 2007.

Refereed Journal Articles (continued)

- 2005 Rebecca J. Erickson. "Why Emotion Work Matters: Sex, Gender Identity, and the Division of Household Labor." *Journal of Marriage and Family* 67:337-351.
Official "top 20" Nominee for the 2006 Rosabeth Moss Kanter Award for Excellence in Work-Family Research.
- 2001 Rebecca J. Erickson and Christian Ritter. "Emotional Labor, Burnout, and Inauthenticity: Does Gender Matter?" *Social Psychology Quarterly* 64(2):146-163.
American Sociological Association, Section on the Sociology of Emotions, Outstanding Recent Contribution Award, 2003.
- 2000 Rebecca J. Erickson, Laura Nichols, and Christian Ritter. "Family Influences on Absenteeism: Testing an Expanded Process Model." *Journal of Vocational Behavior* 57:246-272.
Finalist for the 2001 Rosabeth Moss Kanter Award for Excellence in Work-Family Research.
- 1997 Rebecca J. Erickson and Amy S. Wharton. "Inauthenticity and Depression: Assessing the Consequences of Interactive Service Work." *Work and Occupations* 24(2): 188-213.
- 1997 Heather Ferguson Bulan, Rebecca J. Erickson, and Amy S. Wharton. "Doing for Others on the Job: The Affective Requirements of Service Work, Gender, and Emotional Well-being." *Social Problems* 44(2):235-256.
- 1995 Rebecca J. Erickson and Ginna M. Babcock, "From Patriarchy to Paternity: Men and Family Law." *Marriage and Family Review* 21(3/4):31-54.
- 1995 Rebecca J. Erickson, "The Importance of Authenticity for Self and Society." *Symbolic Interaction* 18(2):117-136.
- 1995 Amy S. Wharton and Rebecca J. Erickson, "The Consequences of Caring: Exploring the Links Between Women's Job and Family 'Emotion Work'." *The Sociological Quarterly* 36(2): 301-324.
- 1994 Rebecca J. Erickson, "Our Society, Our Selves: Becoming Authentic in an Inauthentic World." *Advanced Development Journal* 6:27-39.
- 1993 Rebecca J. Erickson, "Reconceptualizing Family Work: The Effect of Emotion Work on Perceptions of Marital Quality." *Journal of Marriage and the Family* 55(4):888-900.
- 1993 Amy S. Wharton and Rebecca J. Erickson, "Managing Emotions on the Job and at Home: Understanding the Consequences of Multiple Emotional Roles." *Academy of Management Review* 18(3):457-486.
- 1990 Rebecca J. Erickson and Cynthia K. Drenovsky, "The Decision to Leave an Abusive Relationship: The Testing of an Alternative Methodological Approach." *The Journal of Family Violence* 5(3): 237-246.
- 1986 Laura L. Carstensen and Rebecca J. Erickson, "Enhancing the Social Environments of Elderly Nursing Home Residents: Are High Rates of Interaction Enough?" *Journal of Applied Behavior Analysis* 19(4): 349-355.

Edited Book

- 1997 Rebecca J. Erickson and Beverley Cuthbertson-Johnson (Eds.). *Social Perspectives on Emotion*, Volume 4. Greenwich, CT: JAI Press.

Book Chapters

- Forth-coming Rebecca J. Erickson. Condensed version of "Why Emotion Work Matters: Sex, Gender, and the Division of Household Labor" for *The Emotional Eye of Families and Work: Essays in Honor of Arlie Hochschild*. Edited by Anita Garey and Karen V. Hansen. Rutgers University Press.
- 2008 Rebecca J. Erickson. "The Emotional Demands of Nursing." Pp. 155-178 in *Nursing Policy Research: Turning Evidence-based Research into Health Policy*, edited by Geri L. Dickson and Linda R. Flynn. New York: Springer.
- 2008 Rebecca J. Erickson. "The Context of Care: Reconsidering Culture, Structure, and the Performance of Emotional Labor." Pp. 259-286 in *Social Structure and Emotion*, edited by Dawn T. Robinson and Jody Clay-Warner. Elsevier.
- 2003 Rebecca J. Erickson. "The Familial Institution." Pp. 511-538 in *Handbook of Symbolic Interaction*, edited by Larry T. Reynolds and Nancy J. Herman. Walnut Creek, CA: Alta Mira Press.
- 1997 Rebecca J. Erickson, "Putting Emotions to Work (or, Coming to Terms with a Contradiction in Terms)." Pp. 3-18 in *Social Perspectives on Emotion*, Volume 4, edited by Rebecca J. Erickson and Beverley Cuthbertson-Johnson. Greenwich, CT: JAI Press.
- 1997 Rebecca J. Erickson and Beverley Cuthbertson-Johnson, "Real Life Applications." Pp. 19-33 in *Social Perspectives on Emotion*, Volume 4, edited by Rebecca J. Erickson and Beverley Cuthbertson-Johnson. Greenwich, CT: JAI Press.
- 1997 Deborah A. Smith and Rebecca J. Erickson, "For Love or Money?: Work and Emotional Labor in a Social Movement Organization." Pp. 317-346 in *Social Perspectives on Emotions*, Volume 4, edited by Rebecca J. Erickson and Beverley Cuthbertson-Johnson. Greenwich, CT: JAI Press.
- 1991 Rebecca J. Erickson and Viktor Gecas, "Social Class and Fatherhood." Pp. 114-137 in *Fatherhood and Families in Cultural Context*, edited by Frederick W. Bozett and Shirley M. H. Hanson. New York: Springer.

Professional Reports

- 2004 Rebecca J. Erickson, "Improving the Context for CAARE." Interim Report, Baseline Data and Initial Recommendations. Submitted to Nursing Administration, Summa Health System Hospitals. (Project funded by the Health Resources and Services Administration, Bureau of Health Professions, 1 DID HP 00004-01).

Reprints

- 2001 Erickson, Rebecca J. 1993. Scales from "Reconceptualizing Family Work: The Effect of Emotion Work on Perceptions of Marital Quality." Reprinted in *Handbook of Family Measurement Techniques: Abstracts (Volume 2, pp. 97-98)* edited by John Touliatos, Barry F. Perlmutter, and George W. Holden; and *Instruments and Index (Volume 3, pp. 89-90)* edited by Barry F. Perlmutter, John Touliatos, and George W. Holden. Thousand Oaks, CA: Sage.
- 1995 Rebecca J. Erickson and Ginna M. Babcock, "From Patriarchy to Paternity: Men and Family Law." Pp. 31-54 in *Families and Law*, edited by Lisa J. McIntyre and Marvin B. Sussman. New York: The Haworth Press.

Review Essay

- 2007 Rebecca J. Erickson, Invited Review Essay of *Interaction Ritual Chains* by Randall Collins (with a response from Randall Collins) Princeton, New Jersey: Princeton University Press. *Contemporary Sociology* 36(3): 209-211.

Book Reviews

- 1996 Rebecca J. Erickson, Review of *Speaking of Sadness: Depression, Disconnection, and the Meanings of Illness* by David A. Karp. New York: Oxford University Press. *American Journal of Sociology* 102(2):652-654.
- 1993 Rebecca J. Erickson, Review of *Social Selves: Theories of the Social Formation of Personality* by Ian Burkitt. London: Sage. *Contemporary Sociology* 22(1):109-110.

Work in Progress

Erickson, Rebecca J. "Integrating Identity and Emotion: Examining Self-Processes in Organizational Context." Grant proposal to be submitted to the *National Science Foundation*, January 15, 2010.

Diefendorff, James M, Rebecca J. Erickson, Alicia A. Grandey, and Jason Dahling. "Display Rules as Work Unit Norms: A Multilevel Analysis of Emotional Labor Among Nurses." *Under review, Journal of Applied Social Psychology*.

Grant, Don X., Christine Soriea Sheikh, Beth M. Duckles, and Rebecca J. Erickson. "Rehumanizing Care?: How, When, and With What Emotional Effect Human Service Workers Enact Ideologies of Compassion." *Under Review, American Journal of Sociology*

Angela Adkins and Rebecca J. Erickson. "Self-Values and Emotional Labor: Specifying the Cultural Differences Within." To be submitted to *Social Psychology Quarterly*, December 2009.

Rebecca J. Erickson, Kristen Marcussen, and Tiffani Everett. "Considering The Ties That Bind: Identity Characteristics, Stress, And Well-Being Among Registered Nurses."

Rebecca J. Erickson. "Generation and Emotion: Implications for Job Involvement, Sense of Accomplishment, and Turnover Intentions among Registered Nurses."

Papers Presented at Professional Meetings (last 6 years)

- 2009 Angela Adkins and Rebecca J. Erickson. "Self-Values and Emotional Labor: Specifying the Cultural Differences Within." Presented at the annual meetings of the American Sociological Association, Social Psychology/Sociology of Emotions Roundtables, San Francisco, August.
- 2008 Richelle D. McGuigan, Rebecca J. Erickson, and Christian Ritter. "Emotion Management and Health: The Influence of Work, Family, and Inauthenticity." Presented at the annual meetings of the American Sociological Association, Mental Health Roundtables, Boston, August.
- 2008 James M. Diefendorff, Rebecca J. Erickson, Alicia A. Grandey, and Jason Dahling. "A Multilevel Analysis of Emotional Labor Among Nurses." Presented at the annual meetings of the Society for Industrial and Organizational Psychology, San Francisco, April.
- 2008 Rebecca J. Erickson and Catherine Koppelman. "The Benefits of Public-Private Partnerships: Decreasing Burnout and Increasing Satisfaction Among Registered Nurses." Presented at the annual meetings of the Midwest Sociological Society, St. Louis, Missouri, March.
- 2007 Rebecca J. Erickson and Richelle Dykstra. "Understanding Emotion Management Processes and their Effects: Does One's 'Real Self' Matter?" Presented at the annual meetings of the Society for the Study of Symbolic Interaction, New York, August.
- 2006 Wendy Grove and Rebecca J. Erickson. "The Role of Emotion in Reducing Burnout among Registered Nurses." Presented at the annual meetings of the American Sociological Association, Regular Session on Care Work, Montreal, Canada, August.
- 2006 Rebecca J. Erickson, Tiffani Everett, and Kristen Marcussen. "Considering the Ties that Bind: Identity Characteristics, Stress, and Well-Being among Registered Nurses." To be presented at the annual meetings of the American Sociological Association, Social Psychology Roundtables, Montreal, Canada, August.
- 2006 Rebecca J. Erickson. "The Emotional Context of Care: New Insights into the Experience of Burnout among Registered Nurses." Presented at *Taking the Long View: From Evidence to Policy*, National Conference of Nursing Workforce Leaders, Jersey City, New Jersey, April.
- 2006 Rebecca J. Erickson. "The Context of Care: Reconsidering Culture, Structure, and the Performance of Emotional Labor." Presented at the Social Structure and Emotion Conference, The University of Georgia, Athens, Georgia, April.
- 2004 Brennan, Kathleen M., Christian Ritter, and Rebecca J. Erickson. "Social Comparisons of Stress, Gender, and the Relationship between Stress and Health." Presented at the annual meetings of the American Sociological Association, Mental Health Roundtables, San Francisco, California, August.
- 2004 Grove, Wendy, Suzanne Slusser, Rebecca J. Erickson, and Kaetchen Eriksen. "Nurses and Anger: A Test of Grandey's Emotion Regulation Process Model." Presented at the annual meetings of the American Sociological Association, Sociology of Emotions Roundtables, San Francisco, California, August.
- 2004 C. André Christie-Mizell and Rebecca J. Erickson. "Mothers, Mastery, and the Neighborhood Context." Presented at the Ninth International Conference on Social Stress Research, Montreal, Quebec, Canada, May.

Other Participation at Professional Meetings

- 2006 Organizer and Presider, Regular Session on the Sociology of Emotions. Annual meetings of the American Sociological Association, Montreal, Canada, August.
- 2003 Organizer and Presider, Special Session on "Arlie Hochschild's *The Managed Heart* – 20 Years Later." Annual meetings of the American Sociological Association, Atlanta, Georgia, August.
- 2003 Organizer and Presider, Regular Session on the Sociology of Emotions. Annual meetings of the American Sociological Association, Atlanta, Georgia, August.
- 2001 Discussant, Section on the Sociology of Emotions regular paper session, "Sociology of Emotions." Annual meetings of the American Sociological Association, Anaheim, California, August.
- 1999 Organizer and Presider, Section on the Sociology of Emotions regular paper session, "Learning from the Past While Building Toward the Future: Converging Diversity in Emotion Theory and Research." Annual meetings of the American Sociological Association, Chicago, Illinois, August.
- 1997 Organizer, Section on the Sociology of the Family regular paper session, "Family Transitions." Annual Meetings of the American Sociological Association, Toronto, Ontario, Canada, August.
- 1997 Organizer, Section on the Sociology of Emotions roundtables. Annual Meetings of the American Sociological Association, Toronto, Canada, August.
- 1996 Organizer, Section on Social Psychology roundtables. Annual Meetings of the American Sociological Association, New York, New York, August.
- 1994 Discussant, "Social Psychology: Theoretical Frontiers and Innovative Research Directions." Annual Meetings of the American Sociological Association, Los Angeles, California, August.
- 1994 Panelist, "Race, Class, Gender and Sexuality in Research." Annual Meetings of the North Central Sociological Association, Columbus, Ohio, April.
- 1994 Discussant, "Family Division of Labor: Negotiation and Process." Annual Meetings of the Midwest Sociological Society, St. Louis, Missouri, March.
- 1994 Discussant, "Identities and Interaction Reconsidered." Annual Meetings of the Midwest Sociological Society, St. Louis, Missouri, March.
- 1993 Discussant, "Self-Knowledge and Sociological Research." Annual Meetings of the Midwest Sociological Society, Chicago, Illinois, April.
- 1990 Discussant for the Graduate Student Paper Session of the Annual Meetings of the Pacific Sociological Association, Spokane, Washington, April.

Service to the Profession

- 2009-2012 Council Member, American Sociological Association, Section on Social Psychology.
- 2008-2010 Region V Representative, Alpha Kappa Delta Council, International Sociology Honor Society
- 2009-2010 Chair, Introductory Sociology Test Development Committee, The College Board's College-Level Examination Program (CLEP).
- 2008-2009 Member, Cooley-Mead Award Committee, American Sociological Association, Section on Social Psychology.
- 2007-2008 Member, Introductory Sociology Test Development Committee, The College Board's College-Level Examination Program (CLEP).
- 2007-2008 Chair, Nominations Committee, American Sociological Association, Section on the Sociology of Emotions.
- 2006-2008 Chair, Ad hoc Membership Committee, American Sociological Association, Section on the Sociology of Emotions.
- 2006-2007 Member, Cooley-Mead Award Committee, American Sociological Association, Section on Social Psychology.
- 2005-2006 Chair, Lifetime Contribution Award, American Sociological Association, Section on the Sociology of Emotions.
- 2004-2005 Chair, Outstanding Recent Contribution Award, American Sociological Association, Section on the Sociology of Emotions.
- 2003-2005 Member, Advisory Panel for the Spivack Program in Applied Social Research and Social Policy, American Sociological Association.
- 2002-2004 Member, Rosabeth Moss Kanter Award Committee for Excellence in Research on Work and Family, Sloan Foundation.
- 2003-2004 Chair, Cooley-Mead Award Committee, American Sociological Association, Section on Social Psychology.
- 2002-2003 Member of the Cooley-Mead Award Committee, American Sociological Association, Section on Social Psychology.
- 2002-2003 Chair, American Sociological Association, Section on the Sociology of Emotions.
- 1999-2002 Member of the Budget Committee, Society for the Study of Symbolic Interaction.
- 1999-2000 Chair, Nominations Committee, American Sociological Association, Section on the Sociology of Emotions.
- 1997-2000 Member, Publications Committee, Society for the Study of Symbolic Interaction.

Service to the Profession (continued)

- 1998-1999 Chair, Program Committee, American Sociological Association, Section on the Sociology of Emotions.
- 1998-1999 Member, Nominations Committee, American Sociological Association, Section on the Sociology of Emotions.
- 1997-1998 Member, Charles Horton Cooley Outstanding Book Award Committee, Society for the Study of Symbolic Interaction.
- 1992-1996 Newsletter Editor, Society for the Study for the Study of Symbolic Interaction.
- 1995-1996 Member, Nominations Committee, American Sociological Association, Section on Social Psychology.
- 1994-1996 Member, Ad hoc committee on electronic communications, Society for the Study of Symbolic Interaction.
- 1994-1996 Ad hoc Member, Publications Committee, Society for the Study of Symbolic Interaction.
- 1994-1995 Member, Outstanding Graduate Student Paper Award Committee, American Sociological Association, Section on the Sociology of the Family.
- 1993-1995 Member, Nominations Committee, American Sociological Association, Section on the Sociology of Emotions.
- 1993-1995 Member, Membership Committee, Society for the Study of Symbolic Interaction.
- 1991-1992 Member, Herbert Blumer Award Committee, Society for the Study of Symbolic Interaction.

Editorial Boards

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| Social Problems (2006-2010) | Social Psychology Quarterly (2003-2005) |
| Sociology Compass (2006-2010) | Journal of Vocational Behavior (1998-2002) |
| Contemporary Sociology (2006 - 2008) | The Sociological Quarterly (1996-2001) |

Ad Hoc Reviewer

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| Academy of Management Review | Research on Aging |
| American Sociological Review | Small Group Research |
| Cultural Studies | Social Forces |
| Gender & Society | Social Problems |
| Human Relations | Social Psychology Quarterly |
| Journal of Marriage and Families | Sociological Focus |
| Journal of Applied Social Psychology | Sociological Perspectives |
| Journal of Health and Social Behavior | Sociological Theory |
| Journal of Social and Personal Relationships | Symbolic Interaction |
| Journal of Vocational Behavior | The Sociological Quarterly |
| National Science Foundation | Work and Occupations |
| Organizational Studies | |

Service to the University and College

2009-2010	Member, Graduate Council, The University of Akron
2007-2008	Member, Buchtel College Teaching Award Committee, The University of Akron.
2007-2008	Elected Member, College-Wide Review committee for Promotion to Professor, The University of Akron.
2006-2007	Member, Akron-AAUP Executive Council.
2005-2006	Member, Buchtel College Hearing Board, The University of Akron.
2000-2003	Member, Buchtel College Teaching Award Committee, The University of Akron.
2000-2002	Member, Provost Advisory Committee, The University of Akron.
2000-2002	Faculty Advisor, <i>Phi Eta Sigma</i> , Freshman Honor Society, The University of Akron.
1999-2001	Alternate member, Buchtel College Council, The University of Akron.
1996-1998	Member, Buchtel College Council, The University of Akron.
1998	Member Service Award Committee, Buchtel College Council, The University of Akron.
1995-1998	Faculty Advisor, <i>Phi Eta Sigma</i> , Freshman Honor Society, The University of Akron.
1995	Interviewer for the Lisle M. Buckingham Scholarships, University Honors Program.
1994-1995	Member, University Review Committee of Classics Department.
1991-1996	Member, Phi Beta Kappa committee of The University of Akron.

Service to the Department

2009-2010	Chair, Joint Executive Committee, The University of Akron and Kent State University Doctoral Program in Sociology
2007-Present	Director of Graduate Studies and member of Joint Executive Committee
2000-Present	Honor's Preceptor
2008	Chair, Reappointment, Tenure, and Promotion to Associate Professor Committee
2004-2008	Faculty Advisor, Alpha Kappa Delta, Sociological Honor Society
2007-2008	Chair, Search Committee, Global Studies position.
2006-2008	Chair, RTP Review Committee
2005-2007	Departmental Liaison, Akron-AAUP
2000-2007	Member, Graduate Studies Committee
2003-2005	Chair, Comprehensive Examination Review Committee
2003-2004	Member, Akron-AAUP Liaison Council
2000-2004	Chair, Departmental Assessment
2000-2002	Chair, Search Committee, Scholarship of Teaching and Learning position
1999-2001	Chair, Social Psychology Focus Group
1999	Member, Recruitment Committee (2 positions)
1997-1998	Member, Outside Chairperson Recruitment Committee
1997-1998	Member, Social Psychology Planning Committee
1996-1998	Member, Graduate Studies Committee
1996-1998	Chair, Family Focus Group
1996-1997	Chair, Theory Comprehensive Examination Committee
1994-1996	Publicity Coordinator
1995-1997	Member, Program Planning Committee
1994-1995	Member, Recruitment Committee
1992-1994	Alpha Kappa Delta, Sociology Honor Society, Faculty Advisor
1994	Member, Headship Recruitment Committee
1993	Chair, Undergraduate Curriculum Review committee
1992	Member, Feltey Commission on Sociological Concepts
1992	Member, Headship Committee

Completed Theses and Dissertations

Dissertation Committee Chair

- Wendy Grove, "The Experience of Grief Among Nurses: Measuring, Feeling, and Managing Emotion." (August, 2005)
- Kelly A. Dagan, "Who's Allowed to Get Angry: How Power Affects Emotion Management Processes." (Kent State University, September 2000).
- Kelley J. Hall, "Who's Got the Keys to the Minivan?: The Gendered Division of Transportation Work." (August, 1998)

Dissertation Committee Member

- Chris Heifner Graor, "Weight Loss, Subculture, and Affective Meanings." (Kent State University, 2008)
- Jason Dahling, "Suppressing Positive Emotional Displays at Work: An Analysis of the Individual and Organizational Consequences Among Nurses." (Psychology, 2007)
- Michiko Yamagishi Pence, "Voices from Double Marginalization: A Study of the Spouses of International Scholars in the Age of Globalization." (Education, 2004)
- Kathleen Brennan, "Role-Related Stress and Psychological Distress: The Effect of Identity Characteristics." (Kent State University, 2002)
- Myungho Moon, "An Information Processing Approach in Measuring Emotional Regulation." (Psychology, 2002).
- Geneva Phillips, "Perceived Organizational Support: An Extended Model of the Mediating and Moderating Effects of Self-Structures." (Psychology, 2000)
- Joseph J. Sudano Jr., "Explaining Racial Differentials in Pregnancy Outcomes: Race, Community, and the Individual." (Kent State University, 1998)
- Russell Burton, "The Consideration of Integrative Meaning as a Mediating Factor in the Relationship Between Social Roles and Psychological Distress." (Kent State University, 1997)
- Lisa M. Drogosz, "A Psychometric Investigation of The Womanist Identity Attitude Scale." (Counseling and Special Education, 1998)
- Wendy Gradwohl Smith, "Implicit Gender and Leader Cognitive Categorization: A Test of the Catastrophe Model." (Psychology, August, 1997)
- Elizabeth M. Lucal, "Experiencing the Interrelatedness of Race, Gender and Class: An Exploratory Study." (Kent State University, 1996)
- Snigdha Mukherjee, "Information and Involvement as Predictors of No Opinion." (October, 1995)
- Douglas Peck, "Occupational Identity and Job Satisfaction of Computer Personnel." (November, 1993)

Master's Thesis Committee Chair

- Angela Adkins, "MySpace, Facebook, and the Strength of Internet Ties: The Impact of Online Social Networking on Bridging Social Capital." (May 2009)
- Kaetchen Eriksen, "Role-taking, Depressed Mood, and Job Burnout in the Context of Nursing." (May 2006).
- Suzanne R. Slusser, "Group Quizzes: An Extension of the Collaborative Learning Process." (December 2003)
- Jennifer J. Reed, "Social Support and the Self in Computer-Mediated Communication." (May 2000)

Master's Thesis Co-Chair

- Kathryn Pailes, "A Longitudinal Study of the Effects of Maternal Self-Esteem and Attitudes Toward Child-Rearing on the Cognitive and Language Development of Preschool Children." (July, 1993)

Master's Thesis Committee Member

- Shawna Rohrman, "From Childhood to Adolescence: Age and Explaining the Gender Gap in Antisocial Behavior." (April 2007)

Master's Thesis Committee Member (continued)

Ashley Kilmer, "The Effects of Child-Related Stressors on Parental Well-Being in Dual Earner Families"
(Defended June, 2005 but final changes were never made to the document)

Davida Harris, "Child Behavior Problems: Disentangling the Effects of Father's Involvement and
Father's Residency." (July 2005)

Christopher Broughton, "The Conditions of Paid and Unpaid Labor and Their Effects on Psychological
Distress." (August, 1997)

David Heintz, "The Differential Impact of Three Levels of Influence on Non-Traditional Aged Student
Persistence and Attrition." (May, 1994)

Heather Huff, "Role Conflict, Role Strain, Social Support and Their Effects on the Performance of Non-
Traditional Students." (May, 1993)

Duanren (Jeremy) Yuan, "Perception of Opinion Climate and No Opinion Expression." (August, 1993)

Undergraduate Honors Thesis Committee Chair

Angela M. Adkins, "Narrowing the Gap Between Online and Offline: An Analysis of Online Social
Networking Sites and Bridging Social Capital." (May 2007)

Kimberly A. Luther, "Religious Orientation and Benevolent Sexism." (May 2006)

Membership in Professional Organizations

American Sociological Association (Sections on Emotions, Mental Health, & Social Psychology)

Midwest Sociological Society

National Council on Family Relations (Theory and Research Section)

Alpha Kappa Delta

Phi Beta Kappa National Honor Society

Society for the Study of Social Problems

Society for the Study of Symbolic Interaction

References

Available upon request

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